

What is CAC Manitoba?

The **C**onsumers' **A**ssociation of **C**anada (Manitoba Branch) is a non-profit, volunteer organization that educates and informs consumers. The organization works hard to speak on behalf of all consumers. Our InfoCentre has a small library which contains Canadian and American information. You can visit the InfoCentre to research consumer topics or products. You can phone the InfoCentre to ask a consumer question or request information. We can mail or fax information to you free of charge, however we accept donations to help us with the cost of this service. We are located at #218 Osborne Street South on the main floor. Parking is available off Gertrude Street behind the Osborne Junction building. Our phone number is 452-2572 or (toll free) 1-888-596-0900.

Other services CAC Manitoba provides:

- **Representation** - we represent consumers in hydro, gas, auto insurance, and telephone rate hearings before regulatory boards
- **Community Outreach** - we work with community organizations to develop materials and programs to meet the specific needs of more vulnerable consumers
- **Consumer Protection** - we lobby government, business, and industry for standards and legislation to protect consumers
- **Newsletter** - we publish a newsletter four times a year, focusing on concerns in the province and general consumer information
- **Speakers Bureau** - we provide speakers for small or large groups on topics of consumer information
- **Education Forums** - we organize information evenings for the general public to discuss consumer issues and concerns